

E-ST



## RAISING THE BAR FOR CORPORATE GOVERNANCE

The ICDM Report October 2018 - May 2020



THE ONE-ST BOARD &



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"The status quo is changing. We need to have leaders that can help the organisation design the next normal."

Erik P.M. Vermeulen at ICDM's Webinar -Leadership Today: Authentic, Open & Transparent

## Who We Are

### The One-Stop Centre for Board & Director Needs

## Empowering boards and directors.

In line with the national aspiration to build a capital market distinguished by its integrity and quality of governance, the Securities Commission Malaysia (SC) has established the Institute of Corporate Directors Malaysia (ICDM), supported by Bank Negara Malaysia, Bursa Malaysia and the Capital Market Development Fund, and was officially launched in October 2018.

ICDM plays a vital role in contributing to the SC's three-pillar approach to market regulation by focusing on the reinforcement of selfdiscipline among board members. Through continuous elevation of skills and knowledge, ICDM aims to help develop boards' capacity to maintain exemplary ethical standards, complementing market and regulatory disciplines to foster a robust corporate governance ecosystem in Malaysia.

ICDM serves as the national institute of directors with a mission to be the leading influence of excellence in governance and the one-stop centre for all board and director needs - dedicated to empowering boards and directors with the right skills, knowledge and mindset to enhance their professionalism and effectiveness.









#### INTEGRITY

We take accountability and conduct business dealings in accordance to the highest social, ethical and legal standards.

#### **CONTINUOUS LEARNING**

We believe in continually learning from each other and investing to develop personal knowledge and capabilities.

#### DIVERSITY AND INCLUSIVITY

We take pride in teamwork, upholding professionalism, respecting diversity and supporting each other.

#### **MARKET DRIVEN**

We are committed to delivering value and quality services, being sensitive to the needs of shareholders and promoting innovation with an entrepreneurial mindset.

### **ICDM in a Nutshell**



## A Word from Our Chairman

### Tan Sri Zarinah Anwar

Shortly after our official launch in October 2018, we organised our first PowerTalk on how to navigate the VUCA world; a world that is Volatile, Uncertain, Complex and Ambiguous. In less than two years, this world has materialised, unprecedented in scale and intensity, putting boards through one of our toughest leadership tests.

The level of disruption to business and the economy of containment measures is extraordinary. While a few companies are in a position to achieve new levels of growth, most have to make drastic adjustments, putting aspirations for expansion on pause, implementing instead a scale down or pivot to ensure survival.

The outbreak has singlehandedly upended every facet of our lives, permanently altering the way we live and work — one that involves less mobility, less in-person interactions and highly-dependent on technology. Evolving customer needs will compel us to change the way we conduct business, rethink our business models, experiment and adapt in the face of massive discontinuities.

Our most critical task at ICDM, is to equip you with the most current and relevant leadership and governance skills to enable you to be effective stewards of your companies in an era of uncertainty; tougher competition and greater operational complexity.

We have been building upon this momentum through a series of public and bespoke programmes that address some of the most pressing issues facing today's boards, and have invested a lot of effort to ensure that the services we provide meet expectations in terms of quality and value. We aim to ensure that you are equipped with the competence, mindsets and the skills to seize the upside of disruption and steer your companies towards sustainable success. The Covid-19 crisis has certainly put this to the test and further underlined the urgency of our mandate.

At ICDM, we have been just as challenged as any other organisation. The pandemic and the ensuing Movement Control Order (MCO) put a halt to our ability to support our members and clients faceto-face. Nonetheless, online learning and virtual solutions have always been part of our broader development plans, and we were well-positioned to accelerate the transition to our digital platforms and were able



to provide a series of webinars to offer timely and crucial insights to help boards and directors mitigate the impact of the crisis. Topics deliberated on include stakeholder engagement, crisis leadership, artificial intelligence for the boardroom, cybersecurity and various aspects of human capital management.

At the outset of the MCO, we had run a poll to determine the preparedness of Malaysian boards and directors to respond to the crisis. The findings have since been used to reshape our director development programmes and facilitate the creation of new initiatives such as the Virtual and Hybrid Classrooms. We want to ensure that you are continuously provided with opportunities to build on these challenges to make leadership improvements. As boards and directors work towards helping our organisations recover, our focus must necessarily change to building capacity to navigate and thrive in the new world and better preparedness for the unpredictability of the next normal.

At the same time, a moment of introspection through board evaluation and board refreshment can go a long way to ensure you and your boards are adequately prepared to respond to the new realities of a post-Covid world.

Moving forward, ICDM will continue to observe market changes, anticipate board challenges and continue to adapt our services to meet the needs of board leadership development and our collective mission to build enduring excellence in governance.

On behalf of the Board, I would like to take this opportunity to express our appreciation to the many who have enabled us to come this far within a relatively short period of establishment. Thank you to our members and other clients for trusting us to be their learning partners, to the regulators for their support and counsel, and our network of associates and partners for contributing their expertise in helping us meet the learning needs of our director community. All that we have achieved would not have been possible without the commitment, diligence and resilience of the management and staff of ICDM and I would like to thank them for their efforts.

#### Tan Sri Zarinah Anwar ICDM(F)

Chairman Institute of Corporate Directors Malaysia (ICDM) September 2020

# Quick Snapshots

#### As of 31 May 2020

We help aspiring directors build a solid foundation, enable current directors to raise professional competency, assist seasoned directors to lead better, and last but not least, provide a platform for industry seniors and veterans to give back to the directorship community.

Individual members

New & Apiring Directors **Current Directors** Seasoned Directors



Spain, Switzerland, Thailand, The Netherlands and United States of America.



Exclusive access to director development programmes, board and director effectiveness evaluation services, director sourcing and other relevant board services.



Financial Services	50%
Property & Construction	15%
Industrial Products & Services	13%
Healthcare, Consumer Products & Services	10%
Energy	8%
Transportation & Logistics	2%
Govt Agency	2%

### ICDM is the place where boards and directors can turn to for anything you need at any point of your leadership journey.

77 director development programmes to 4,617 participants



#### As of 31 May 2020

COMPLETED Public Program	nmes	completed Bespoke Program		COMPLETED	alks	сомрьетер Webinar	Ϋ́ς
2018	N/A	2018	8	2018	2	2020	13
2019	15	2019	21	2019	6		
2020	5*	2020	4	2020	2*		
* Physical & Vi	rtual			* Physical & V	irtual		
COMPLETED		SUCCESSFUL		COMPLETED		COMPLETED	

Director Sourcing	l	Director Placeme		BDEE
2018	5	2018	2	2018
2019	13	2019	4	2019
2020	9	2020	1	2020

2018	3
2019	1
2020	3

**Research Studies** 

\* Ongoing

#### COMPLETED

#### **International Directors Summit**

- 469 participants
- 47 local and foreign speakers
- Average ratings of 3.4 over 4.0

## **Time Capsule**



4 Jan

Inaugural ICDM Pulse Online Newsletter

#### 9 Jan

Confirmation of First Board & Director Effective Evaluation of 2019 post launch

29 Jan Flagship Programme: Introduction to Corporate Directorship

#### 21 Mar

MOF Talk Series 'Back to Basics: Rethinking Corporate Governance'

19 Apr Launch of 'Future-Ready Board' Research Study

#### 2 Mav Twitter

APR

#ICDMalaysia Activated

#### 16 May

Climate Governance Initiative Malaysia Launch by Minister of Energy, Science, Technology, Environment and Climate Change

#### May/June

**ICDM** Affiliates Screening Exercise for Board-Readiness

2019

office in KL Eco City 14 & 15 Oct Inaugural ICDM International Directors

Move to ICDM new

Summit

1 Aug

15 Oct Launch of 'The Importance of Culture Reporting: The Guide to Annual Report in Malavsia 2019'

26 - 30 Oct Corporate Directors Programme Series #2 for DHI

#### 6 Nov

BOLD 3.0 Future-Fluent Board Leadership in Asia launch in Singapore

#### 2 Dec

PowerTalk #8 Shaping the Boards of Tomorrow

#### **31 Dec**

382 ICDM individual members and 34 corporate members

### 2020



APR

MAY

JUNE

#### 3 March

PowerTalk #9 Adequate Procedures: The Director's Response to Individual Liability

#### 19 - 23 March

ICDM Poll Impact & Preparedness for Covid-19

#### 1 April

ICDM Poll Result Launch Impact & Preparedness for Covid-19

#### 6 April

The Start of ICDM Webinar Series

10 April

The Start of ICDM Virtual Classroom

#### 21 April

PowerTalk #10 The Path to the Next Normal: So What Now for Leadership?

#### 13 May

The Start of Webinar Series for SME

#### 8 June

Launch of ICDM Reimagine & Rebuild, a central initiative to support the post-crisis recovery phase



#### ADEQUATE PROCEDURES: The Director's Response to Individual Liability



14 & 15 OCT SHANGRI-LA KUALA LUMPUR

**Stéphane** Garelli Switzerland

#### Future-ready Board Research Study

What are your thoughts on the evolving stewardship of the Board in an increasingly disruptive business environment? What are the 'must-have' tools to shape a more future-ready Board?

Be part of this pan-Asian research study. Scan the QR Code to take the survey.



Malaysian Boards and Directors Preparedness for COVID-19

Anders

Indset

Norway

Results of the ICDM Poll themed "Impact and Preparedness for COVID-19"

View Report

**Erik PM** 

Vermeulen

CTOR

Paul

UK

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Moore

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## Our Achievements



## From Our CEO's Desk

### Michele Kythe Lim

From day one, we knew that we wanted ICDM to be the place where boards and directors can turn to for anything you need at any point of your leadership journey.

In times of the Covid-19 crisis, it is even more crucial for us to do our part and provide you with the right tools and knowledge so that you can lead effectively in mitigating the impact of this outbreak. Within days into the Movement Control Order (MCO) in mid-March, we relocated our resources and activated our virtual solutions so that we can continue to provide you with timely support during the critical period, to lend some clarity as uncertainty intensifies with prolonged lockdowns around the world that put business in turmoil.

Together with our network of international associates, we put together a series of webinars. Anchored on the four priority areas, namely crisis management, authentic leadership, digitalisation and stakeholder engagement, the webinars were aimed at helping boards and directors make informed decisions to ensure business continuity, and the safety and security of the communities they serve. Amongst our response to Covid-19 was also a poll report titled "Malaysian Boards and Directors Preparedness for Covid-19", a weekly newsletter called "eBeat", Virtual & Hybrid Classrooms, a central recovery initiative "ICDM Reimagine and Rebuild" and, exclusively for our members, a risk assessment exercise and a board capability assessment; all created to ensure the director community is equipped with what they need to expand their capacity to lead in trying times.

#### **One-Stop Centre**

The swift response that we were able put in place for Covid-19 was built upon the work we had done in 2018 and 2019. As the 'one-stop centre for all board and director needs', we have worked to ensure our services, programmes and initiatives cover each competency level in its depth and breath — for the individual directors, boards, organisation as a whole and other stakeholders.

As of 31 May 2020, we have:

- Delivered 77 director development programmes to 4,617 participants
- Organised 1 International Directors Summit with 469 participants and 47 local and foreign speakers
- Facilitated 27 director sourcing applications with 7 successful placements
- Conducted 7 board & director effectiveness evaluations
- Published 3 research studies
- Supported the establishment of 1 director network

Over the past two years, we have also spent a lot of time making sure that we deliver value and quality services even if it meant that we have to keep going back to the drawing board and rethink what boards and directors need and want. One of the best ways to do that is to do it together with whom we serve, and that is the director community. As such, we have also put in place platforms where we can exchange ideas, have dialogues and co-create our shared development.

#### Growing as one community

In October 2019, we organised the inaugural International Directors Summit (IDS), convening over 400 board directors and members of the corporate governance (CG) ecosystem. We chose the theme "The Trust Compass: Resetting the Course" for the Summit as it was an opportune time for us to address the growing trust deficit in businesses, heightened by a number of highprofile corporate governance (CG) failures over the recent years. The results were extremely encouraging as we were able to foster a renewed sense of shared mission amongst boards and directors to take collective steps in developing their capacity to be effective leaders.

To build on this momentum and further strengthen our support for the director community, we launched the new ICDM office, equipped with our very own training rooms, exclusive Members' Lounge, private meeting rooms and a fully equipped boardroom. We hope that by making available this space, we will encourage more networking opportunities amongst directors as we understand that such interaction is particularly crucial in helping you move forward in your board career.

Learning and knowledge sharing is a continuous process. We wanted to ensure that you have constant access to board resources and tools anytime, anywhere. Hence, we have created a site dedicated to fostering directors' knowledge called "ICDM Pulse". It hosts a wide collection of curated content to support your leadership development needs. It also serves as a platform for our members and CG experts to contribute their expertise and views.

### Your development is a collaborative effort

The professional development of boards and directors is at the heart

#### RAISING THE BAR FOR CORPORATE GOVERNANCE

The ICDM Report | October 2018 - May 2020

**ICDM** 

### 2020 - Same purpose, different course

To position & brand ICDM as the one stop centre for all board and director needs

To be the voice of directors in representing their views

To embed a sound corporate governance culture in Malaysian boards

of our work. Since our establishment, we have hit the ground running. We are cognisant that just like any other business, collaboration is key to success. Therefore, right from the beginning, we worked with our own board members to begin building a network of associates with expertise and skills that our director community can benefit from. In the past two years, we have worked collaboratively with over 50 subject matter experts to design a wide range of public and bespoke programmes that offer fresh perspectives and unique insights. 2019 also saw the continuation of our foreign collaboration, designing a week-long bespoke programme for Druk Holdings & Investment that involved a series of classroom and experiential learning. Overall, we are proud to have obtained an average programme rating of 4.3/5.0 based on all programmes concluded as of 31 May 2020. We will continue to build on this progress and expand our reach of qualified and inspiring subject matters experts to further strengthen the quality of our programmes.

#### Strengthening the pipeline of director talents

The ICDM membership base – both individual and corporate - has grown exponentially since 2018. As of 31 May 2020, we have a total of 497 individual members and 40 corporate members.

With our growing membership base, it is also an opportunity for us to reinforce our pipeline of director talents. To date, we have close to 400 gualified director candidates in our registry, 33% of whom are women and 64% of whom are below 60 years old. We are also working to nurture more up-and-coming boardready talents to help continually refresh the pool of directors in the market.

#### Same purpose, different course

We moved forward into the year 2020 with a clear plan and full of hopes. However, as the Covid-19 outbreak gradually worsened towards the end of Q1, we knew that we would have to brace for a major disruption. The adjustment was made possible by the agility of the entire ICDM Team, who were able to adapt swiftly to a different mode of working. And to ensure effective execution during this trying time, the Team was assigned into two groups: Response Team and Engagement Team. The Response Team was tasked to evaluate the situation. reassess the needs of directors, and create programmes and initiatives that were relevant. The Engagement Team was to monitor the development of the crisis, gather feedback and keep the community engaged and updated. Many within the team had to take on new roles and develop new skills, and I am extremely proud that all of

them have demonstrated dedication and openness to change. This has allowed ICDM to keep pushing the boundaries and achieve greater heights.

At the time of writing, we are halfway through 2020. Our business plan has since changed but we are still full of hope. Covid-19 has indeed impeded some of our progress, but it has also opened up a lot more possibilities. For example, we were able to reach out to 1,808 participants locally and abroad just through the 13 webinars held in just two months during the MCO. We know that growth is not linear. As long as we keep moving, we will get there. In 2020/2021, we will continue to focus on refining our development programmes and services, in particular the Board & Director Effectiveness Evaluation, which is becoming an integral part for board leadership development. We hope to continuously elevate the collective competence of the director community and look forward to supporting your directorship journey for many more years to come.

#### Michele Kythe Lim

President & CEO Institute of Corporate Directors Malaysia (ICDM) September 2020

## The Value We Bring

## From our corporate strategy

Driven by our purpose and supported by our values, we carved our vision and mission

#### VISION

Centre of excellence for the professional development of directors

#### MISSION

Enhancing board effectiveness & promoting excellence in governance by strengthening director's professionalism

#### PURPOSE

- To position and brand ICDM as the one-stop centre for all board and director needs
- To embed a sound corporate governance culture in Malaysian boards
- To be the voice of directors in representing their views

#### VALUES

Integrity Continuous learning Diversity and inclusivity Market driven We formulated our strategic objectives

To deliver our corporate strategy, the five strategic objectives were formulated

#### STRATEGIC OBJECTIVES



Developing professional competence of directors



Building a pipeline of capable directors



Providing a platform for networking & directorship opportunities



Representing directors' interests by lobbying & advocating on issues affecting directors



Promoting R&D on the law & practice of corporate governance

## Which translated into our business model

Our strategic objectives are then translated into a holistic board & director development framework

#### **EDUCATION & DEVELOPMENT**

- Competencies Development
- Coaching & Mentoring
- Professional Qualification
- Public & Bespoke Programmes

### More information on Programmes at page 29

#### EFFECTIVENESS EVALUATION

- Independent Assessor
- Candid Assessment
- Tailored Board & Director Effectiveness Evaluation (BDEE)

#### More information on BDEE at page 36

#### SOURCING & PLACEMENT

- Pipeline Building
- Board Composition Advisory
- Competency-Based Search & Match
- Candidates Management

#### More information on Director Sourcing at page 38

#### NETWORK BUILDING

- Membership Support
- Networking
- Affiliations
- Dialogues
- ASEAN Platform

More information on Membership at page 25

#### KNOWLEDGE SHARING

- Thought Leadership
- Directors' Voice & Industry Feedback
- Resource Centre
- Credible partners

More information on Research & Advocacy at page 40

UNDERLYING MATERIAL ISSUES FOR ICDM Financial sustainability

Reputation & trust

Strategic relationships Learning needs & methods

## And formed our activities in 2019 & 2020

#### Our activities based on our key objectives enabled us to achieve our present KPIs

	<b>2020*</b> up to 31 May 2020	2019	2018
Public Programmes completed No of participants / Average ratings	5 67; 4.0/5	15 249; 3.5/4	-
Bespoke Programmes completed No of participants / Average ratings	4 79; 3.6/5.0	21 888; 3.5/4	8 240; 3.5/4
PowerTalks completed No of participants / Average ratings	2 233; 4.3/5.0	6 416; 3.5/4	2 168; 3.5/4
Webinar completed No of participants / Average ratings	13 1,808; 4.5/5	-	-
BDEE completed	3	1	3
Individual Members	497	382	91
Corporate Members	40	34	11
Directors Registry – no of candidates	378	283	71
Confirmed Director Sourcing	9	13	5
Successful Director Placement	1	4	2
International Directors Summit	-	1	-
469 local & foreign participants, 47 local	& foreign speakers,	average rating	is of 3.4/4
Research Studies completed/ongoing	1; 4	2	-
Advocacy areas Director's remuneration, board evaluation governance, crisis management, stakeho			trust, climate
External speaking engagements	1	8	-
Directors Network Supported the establishment & effort un Chapter	der the Climate Go	vernance Initiat	ive, Malaysia
ICDM newsletter, ePulse / eBeat*	5; 6	9	-
Earned media stories on print & broadcast	17	106	50
Linkedin followers, engagement rate	1,000; 7.03%	649; 10%	-
Enhanced ICDM website & launched ICD insightful resources - articles, industry rep			

Note: \*The weekly newsletter, eBeat specifically for MCO period only

Avail	ab	oilit	y	of
skills	&	ta	le	nt

Regulations, standards & professional practices

Economic health Operating environment

The value

we create

Our purpose

serves the

wider value

Shaping up the knowledge, skills and mindset of

creation for our stakeholders

directors and boards

programmes, board

Focusing on building

the next pipeline of

directors through a series of programmes including foundation workshops, mentoring

& coaching sessions,

programmes, profiling

and screening for

Providing a platform for fellow directors

to provide feedback

regulations, represent

their interests, rights

and obligations and through these views, be a key influencer in the corporate governance

on policies and

landscape

Providing a site

dedicated to fostering

directors' knowledge

boardreadiness

talks, training

opportunities

through development

advisory services, board placements, board evaluation, research studies, membership support and networking

#### **Financial** Capital Supported by the CDMF fund, membership & programme fees Human Capital Highly experienced board members & diverse employees . skillset Intellectual Capital Brand equity, trust, culture, partnerships, programme design and know-how Social Capital Supported by regulators, credible partners & ICDM faculty members Manufactured Capital Office with complete training & meeting facilities, and Member's Lounge

With these value

creation enablers

We draw upon these

deliver, in line with

five capitals to

our promises

Impact of technology

## 2020 & Beyond

## A continuos effort in positioning ICDM as the One-Stop Centre for all Board & Director needs



Leveraging on the momentum we created in 2019, we strive to deliver even more value to our members and the director community in 2020. Apart from continuing the initiatives we have started in 2019, we are putting more effort in:

- building our BDEE and board advisory services, and as the go-to organisation for board sourcing;
- rolling out the Aspiring Directors Immersion Programme (ADIP) in our effort to build a pipeline of competent directors;
- curating relevant programmes to address current board needs in a timely manner and in the most efficient way;
- putting forth our thoughts and point of view through our research and advocacy projects; and
- creating focused networks of directors and programmes to facilitate discussion on key board matters.

## **Covid-19 Response**

### Swift response to Covid-19

Our quest is always to be one step ahead of the next big thing and our most critical task is to equip our members with the latest and most relevant knowledge and skills so that they can lead effectively in a disrupted world. Up until March this year, we had been doing all that through physical programmes and meetings.

Fortunately, online solutions have always been part of our broader development plans. As the coronavirus outbreak worsened over time, we accelerated the transition to our digital platforms and activated our virtual solutions immediately as everyone started working from home starting from 18 March 2020.

The learning programmes are only one part of our change story. ICDM, as part of our mandate to serve as the 'voice of directors', had conducted and released a poll report at the onset of the MCO to examine board and directors preparedness in managing the impact of Covid-19, as well as to understand the challenges they might face. <u>Our Covid-19 poll findings</u> have garnered prominent coverage in eight mainstream media channels since it was released on 1 April 2020.

It was the findings that led to the curation of the webinar series and Virtual Classroom programmes that are intended to help address the skill and knowledge gaps. In just two months (April & May), we have successfully conducted a series of 13 complimentary <u>webinars</u> and one online <u>PowerTalk</u>, which had collectively attracted almost 2,000 attendees from our community at home and abroad.

The webinars centred around four priority areas - crisis management, authentic leadership, digitalisation and stakeholder engagement while the <u>ICDM</u> <u>Virtual Classroom</u> was created to help directors learn better and delve deeper into the subject matter using a three-step collaborative blended model.

Apart from ensuring smooth deliveries of our services, ICDM have been quick to respond in ensuring the health and safety of our employees, members and guests. We have put in place standard operating procedures such as physical distancing, sanitisation of office space, individually packed refreshments for physical programmes as well as making available hand sanitisers and face masks since March 2020.



We also know that in times of crisis, communication is key and so we introduced the weekly email newsletter during the MCO period, eBeat, to help the ICDM community cut through the noise and provide them with fast and accurate updates on the latest development as well as practical information to stay safe and resilient.

Exclusively for ICDM members, we have put together two initiatives in collaboration with our partners to help them understand their position better: (1) a risk assessment exercise that offers clarity on some of the business challenges and possible countermeasures; (2) a director capability assessment that provide insights into how they can harness and leverage on their strengths to be an effective director. On 8 June 2020, we introduced the ICDM Reimagine & Rebuild, our central initiative to support the post-crisis recovery phase through five core services that we think would be instrumental in enabling reimagination and the strengthening of our collective rebuilding journey. These five tracks are carefully curated with the objective to help boards and directors develop the mindsets and skillsets that can help small and large companies bring their businesses back on track.

"In the last few months, despite being impacted by the MCO, I am thankful that ICDM had conducted numerous webinars during this period. The topics chosen were totally relevant and interesting. The speakers invited were experts in their fields, the webinar platform was uncomplicated to use and, last but not least, their moderator was excellent too.

I have attended and enjoyed all these webinars and hope ICDM will continue with this practice, despite the relaxed MCO conditions."

#### An ICDM Board-Ready Affiliate

Board Effectiveness Assessment	The ICDM Board Effectiveness Assessment (BEA) has been developed based on the Board & Directors Effectiveness Evaluation (BDEE) framework of the 8 Key Parameters, but with special focus on the assessment of the board's competency in their heightened responsibilities in overseeing the crisis-related issues.
Director Sourcing & Placement	Currently, boards are being put through one of the toughest leadership test. Now more than ever, we need directors who can think innovatively and make meaningful contributions to the rebuilding strategy. It is worthwhile for boards to evaluate the need to bring in fresh talents with much-needed knowledge and experience, especially when the stakes are high.
Webinar Series	A platform for boards and directors to come together, share lessons learned and enable each other to take bold and compassionate actions in our respective quests to rebuild our organisations. The Webinars are anchored on four priority areas: Crisis Management, Authentic Leadership, Digitalisation & Stakeholder Engagement.
<u>Virtual &amp; Hybrid</u> <u>Classrooms</u>	Using the collaborative blended model, the ICDM Virtual & Hybrid Classrooms allows participants to contextualise their learning and draw deeper, actionable insights by engaging with subject matter experts.
<u>Ask an Expert</u>	On demand hourly sessions by ICDM's group of subject matter experts - to support companies in navigating through change, disruption, risks, challenges and uncertainties within their business and economic environment by providing strategic advice and guidance to actionable plans, especially during the recovery and rebuilding phase post pandemic. There are 9 focus areas in total, led by 11 experts.
Weekly eBEAT	The first edition of eBeat was initiated on 10 Apr, with the aim to provide faster updates and practical information to our community. Updates included ICDM activities, regulatory updates, upcoming programmes, related articles and our community drive. There were a total of 6 editions, alongside the monthly ePulse.



## **Entrusted:** Doing the Right Thing to Ensure Continuity, Safety & Security

Curated for Boards & Directors in Response to COVID-19.

for SMEs in a Time of

Dr Frank Peter International Speaker & Corporate Trainer

Crisis

Fake News

Ryan Lim Principal Consultant & Founding Partner, QED Consulting, Singapore



bards

Dottie Schindlinger Executive Director of the Diligent Institute

Check out our On-Demand Vebinars of recorded sessions from April 2020 at



LEARN DEEPER

ICOM VIRTUAL CLASSROOM

Explore Classes

**ICDM Weekly** Newsletter



#### SPECIAL FOCUS ON **CRISIS-RELATED ISSUES**



## Our Core Activities

"Progressive organisations and rock star leaders should be thinking far out ahead to attain future fluency going forward, not just post-Covid-19."

Sunil Puri at ICDM's Webinar -Leadership in Times of Distress

## Membership Support

### Game-Changing Journey for Growth & Excellence

To move up in the 21st-century, boards must recognise the paradigm shift in its leadership role and adopt new capabilities to navigate the fast-changing business landscape.

ICDM membership is a hallmark of every director who upkeeps professional competence and knowledge, and upholds exemplary corporate governance practices. It reflects your directorship experience and skills as well as commitment to ICDM's professional standards and conduct through ICDM By-Laws and ICDM Code of Conduct. We offer many ways to help elevate our members to the next level of their directorship journey through our ICDM Director Competency Framework and ICDM Director Development Pathway. We believe that no matter what their career stage is, it is always worthwhile to seek higher performance. We help aspiring directors build a solid foundation, enable current directors to raise professional competency, assist seasoned directors to lead better, and last but not least, provide a platform for industry seniors and veterans to give back to the directorship community.

With ICDM's wide range of skill development programmes, resources and networking opportunities, our members will be primed to make extraordinary leaps. We have a few categories of membership as illustrated below.

CORPORATE

	MEMBERSHIP
IDUAL	PILPIDERSIIP

			MEMBERSHIP	
NEW & ASPIRING DIRECTORS	CURRENT DIRECTORS	SEASONED DIRECTORS		
Those aspiring to contribute their expertise at board- level. They could be an undergraduate student or working adult.	Those currently a director with 2 to 10-years directorship experience with selected company type in Malaysia or abroad. Experienced directors w unique wisdom and hav served on a number of k for over ten years.		Open to all company types in Malaysia & abroad with no voting rights.	
Join as an ICDM Affiliate.	Join as ICDM member and carry the post nominal title ICDM(M).	loin as ICDM Fellow and Savings on director development programmes,		
Encouraged to connect with a director-mentor for self- development.	Encouraged to volunteer to mentor aspiring directors.	Encouraged to volunteer as mentor for aspiring directors and screeners for board-ready affiliates.	board and director effectiveness evaluation services, director sourcing, ask-an-expert and	
Those with relevant experience and pass our board-ready	Encouraged to connect with personal coach to work on	Be the industry voice.	other services.	
evaluation shall be admitted into ICDM Directors Registry as a board-ready affiliate.	specific goals.		Small and medium enterprises which meet certain criteria	
To attend ICDM's introduction to corporate directorship and other relevant ICDM programmes such as ADIP.	To attend ICDM's fundamental and other relevant core/non- core programmes.	To master directorship competencies and leadership skills with ICDM non-core programmes and ICDM's Chairman Masterclasses.	may join at a subsidised rate.	

More detailed information on ICDM Membership benefits and fee structure are available in the ICDM website. We have special discounted fee rates for government linked entities and corporate group membership.

#### we have special discounted fee fates for government in

#### **A Growing** As of 31 May 2020 **Membership** Corporate Individual members members 497 **Base** 40 As of 31 Dec 2019 382 34 As we build our presence in the market, ICDM's 91 As of 31 Dec 2018 11 membership base has been growing steadily since we were launched in October 2018.

#### ICDM Membership at a Glance

As at 31 May 2020



## Continuous Professional Development

ICDM members are encouraged to continuously keep abreast of the current corporate governance landscape and upgrade their skills, knowledge and mindset in accordance to the ICDM <u>Director Competency</u> <u>Framework</u> and <u>Director Development</u> <u>Pathway</u>.

The Continuous Professional Development or CPD Points is a mechanism to help members keep track of such effort and CPD Points will be issued whenever members are involved in the following activities:

- Attending programmes and events organised by ICDM or by other organisations;
- Contributing to the development of directorship professionalism by authoring books, writing articles, speaking engagement, teaching, being a panellist, being a mentor and volunteering for affiliate's boardreadiness screening.

Typically, 1 CPD Point is equivalent to 1 hour of training or contributing. CPD Points from ICDM programmes and events are automatically recorded in an individual member's CPD Dashboard. CPD activities through other organisations and through personal contributions shall be manually submitted by members via the CPD Dashboard for ICDM's consideration.

In line with the ICDM Director Competency Framework, ICDM members will be reviewing their strength and areas for improvement on the competency framework prior to attending any programme. As a member completes the ICDM programmes and events, the relevant Director Competency will be greyed-out to indicate completion in the portal. It provides the director with a yardstick by which to prioritise directorship skills building for the future.



## **Opportunity to be** profiled in our newsletter

Read their stories in ICDM Pulse



() 13 Mins Read

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Improve Efficiency, Restore Integrity



Staying Level-Headed in **Times of Crisis** 01 April 2020

READ MORE Share 🐤 "I found the Harrison Assessment very useful the group de-brief webinar afterwards further explained and expanded on the implications of the results. It certainly helped me understand the workings of each trait within myself and has given me valuable insight. Two thumbs-up to ICDM for providing this complimentary service for its members."

#### Tunku Alina ICDM(M)

"As to what draws me to join ICDM, well as a matter of fact, I had also been a member of other similar organisations in the past. However, the difference is this - I find that ICDM is more committed and dedicated to enhancing the professionalism and effectiveness of corporate directors in Malaysia.

In so doing, you have also put in place emphasis on 'member care' and 'director activism' which are important ingredients in addressing the needs of directors. In addition, you have an active portal for ICDM to fulfil its role as a onestop-centre for all board and director needs which is an added bonus."

Azizan Mohd Noor ICDM(F), the eldest ICDM member as at July 2020

## **Director Education** & **Development**

### Competent Directors do not simply evolve, they are nurtured

We understand that competent directors do no simply evolve. They are most often the products of methodical training programmes, years of experience being at the forefront of business, and a strong commitment for life-long learning. The ICDM Director Competency Framework promotes effective knowledge, skills and mindset required by directors to perform at consistently high standards of professional competence in upholding good corporate governance practices.

The Framework prescribes the required competencies of a director into 4 quadrants:

- the capacity of an individual director
- the individual director with the board
- the organisation
- the stakeholders

Each competency has clear standards with prescribed programmes to help directors to perform effectively as an individual as well as collectively as a board irrespective of industry.

> Role of the Chairman

Role of the Board



### Director Competency Framework

#### PROFESSIONAL DIRECTOR QUALIFICATION

ICDM's long-term plan is to offer a professional director qualification as the gold standard that represents world class professionalism and internationally recognised credentials. The qualification will bring the professional standards to its highest level by looking into both technical competencies and soft skill aspects.

The ICDM Director Development Pathway on the other hand, equips directors with knowledge, skills and mindset required to fulfil a multi-faceted and complex role on the board. An experiential learning approach was adopted and has been proven successful in producing positive outcomes among adult learners in all our programmes.

The Development Pathway consists of a series of director programmes formulated based on the ICDM Director Competency Framework.

Completed programmes

#### **PUBLIC PROGRAMMES**

Our public programmes offer directors an opportunity to meet peers from different backgrounds, industries and expertise. This is instrumental in helping directors gain fresh insights, perspectives and realworld knowledge beyond the boardroom.

#### **BESPOKE PROGRAMMES**

This customised results-driven training approach is effective in advancing competencies in the chosen focus area. We can design and tailor a total solution for any industry for a large group of company directors.

#### POWERTALKS

A platform for inspiring conversations around local, regional and global board effectiveness. The series of talks aim to create an environment where directors from diverse backgrounds can exchange ideas, share insights and discover new perspectives that can lead to actionable outcomes that help shape the future.

#### **WEBINARS**

Initiated during the MCO, the 1 to 2 hour webinars are anchored on four priority areas: crisis management, authentic leadership, digitalisation and stakeholder engagement.

#### **VIRTUAL & HYBRID CLASSROOMS**

Using the collaborative blended model, the Virtual & Hybrid Classroom allows participants to contextualise their learning and draw deeper, actionable insights by engaging with subject matter experts and fellow directors in a more intimate and interactive setting.

#### **COACHING & MENTORING**

Our experiential learning approach is further supported with group forums, targeted coaching and mentoring to provide more meaningful exchanges of thoughts, experience, tips, guidance, ideas and aspirations among the directors.



Maste rclass: Board Evaluation -If Not, Why Not?

The Role of

Audit Committees in Ensuring Organisational Integrity, Risk & Governance

**Cyber Risk** 

in the Boardroom ay, 11 September 2019 ning Room, Level 9, Mercu 2, KL Eco City

The Role of the Board in Strategy & Risk Management Oversight 64

Module B: The Role of the Board in Talent Management & Succession Planning



The Role of the Nomination & **Remuneration Committee** in Human Capital Management

Tuesday, 23 July 2019 Sheraton Imperial Hotel, Kuala Lumpur

Financial Language in the Boardroom

reporting & analysis for

INTERNATIONAL DIRECTO **SUMMIT 2019** 

The Trust Compass: Resetting the Course

ing finan ance dire



Introduction to Corporate

Masterclass:

The Board Chair -The First Among Equals

> Digital Upskilling for Boards Monday, 5 August 2019 Conference Hall 1, Securities Commission Malaysia

Directorship

Wednesday & Thursday, 11 - 12 March 2020 ICDM Training Room Level 9, Mercu 2, KL Eco City

Stakeholder Voice in the Boardroom



The Role of the Board in Risk Management of Legal Issues During Mergers & Acquisitions

**Masterclass:** Remuneration

Tuesday, 26 November 2019 ICDM Training Room Level 9, Mercu 2, KL Eco City 9.30am - 1.30pm



Risk Management Committee

Vhy ernance 6 Matters For Startups





"This is an essential programme for Boards. Please do ensure this is offered regularly and content expanded." **Programme: Digital Upskilling for Boards** 

July	Aug	Sept	Oct	Nov	Dec
			Module C: Financial Language in the Boardroom		2 PowerTalk #6 Shaping The Boards of Tomorrow
5 Demystifying the Diversity Conundrum	6 The BODs of the 21st Century	5 The Role of the Board in Risk Management of Legal Issues During M&A			5 Module A: The Role of the Board in Strategy & Risk Mgmt Oversight
8 Best Practices for Board Excellence	<ul> <li>Leadership</li> <li>Greatness in Turbulent Times</li> <li>The BODs of the 21st Century</li> <li>Leadership Greatness in Turbulent Times</li> </ul>		Corporate Directors Programme Series #2	Module B: The Role of the Board Talent Mgmt & Succession Planning	9 Why Governance Matters for Startups
	<ul> <li>PowerTalk #3 Say on Pay: What Do Boards Need to Know?</li> <li>Demystifying</li> </ul>				Module E: Stakeholder Voice in the Boardroom Governance 4.0 & Digital Transformation Era for Corporate Leaders
15 Module C: Financial Language in the Boardroom	the Diversity Conundrum		6 Directors in the Digital Age - The Next Wave	5 Directorship Building	2 Leadership Greatness in Turbulent Times
		9 Introduction to Corporate Directorship for Nominee Directors		<ul> <li>Reputational Resilience</li> <li>21st Century</li> <li>Strategy &amp; Risk Management Oversight</li> </ul>	
Remuneration Committee in Human Capital Management 26	23 The Convergence of Digitalisation & Sustainability	Sustainability- Inspired Innovation		Oversight	
	26 Corporate Directors Programme Series #2	25 PowerTalk #4 How Boards Can Build Reputational Resilience			
	29 Board Evaluation: If Not, Why Not?		PowerTalk #5 Spotlight on Budget 2020		Note: Foundation - Module D: How COSO Internal Cor Integrated Framework Improves Organisationa Performance & Governa was deferred



#### RAISING THE BAR FOR CORPORATE GOVERNANCE

The ICDM Report | October 2018 - May 2020

"The relaxed presentation by the speaker which is easy to grasp and understand." Programme: Getting Your Board Ready for the Future: The Evolving Role of a Company Secretary "Case studies presented were good." Bespoke Programme: Innovation / Sustainability in Integrated Township Development



## **Board & Director Effectiveness Evaluation**

Effective directors are the foundation of a high performing & forward-looking board

Board building is an ongoing process. Periodical effectiveness assessment offers opportunities for continuous improvements. It help ensure your board and directors are provided with the necessary insights and support to operate their functions effectively.

ICDM Board and Director Effectiveness Evaluation (BDEE) offers candid feedback, verified insights and objective assessment of not only the directors but also by the key management personnel.

ICDM BDEE Approach is a comprehensive framework that provides a strategic level of board assessment that ca be used to prioritise key strategic issues and implement actionable plans for greater board effectiveness. ICDM BDEE assesses the effectiveness of the board and directors through a combination of confidential faceto-face interviews and consultancy, sighting of governance documents in confidentiality and board-working facilitation dialogue, provides a strategic level board assessment that will offer candid feedback, verified insights as well as objective assessments of the directors by not only their peers but from key management personnel too.

This holistic framework and a 360-degree assessment methodology is intended to seek a balanced view of the Board's performance – identifying positive aspects as well as areas for improvements. Our BDEE methodology evokes a two-pronged approach:

Evaluation of the performance of the

**board** to understand the current dynamics of the board and uncover gaps that are usually not prominent when evaluation is conducted internally and the performance of board committee members; and

### Evaluation of the performance of the individual directors and the overall board

performance collectively. This is aimed at appraising the performance of individual directors while enhancing positive engagement among them to ensure an effective and agile board.


#### The 8 Key Parameters of ICDM BDEE Framework



This holistic framework and a 360-degree board assessment methodology is intended to seek a balanced view of the board's performance – identifying positive aspects as well as areas for improvement.

### Board Refreshment Through Director Sourcing

#### Having the right board mix is crucial for long-term strategic goals

We know that the key to a great board is to have great directors with strong competency profiles made up of the values, knowledge, skills, experience and stewardship style that bring unique perspectives to the organisation's longterm strategic goals. But finding capable non-executive directors with a profile that matches the company's objectives and goals calls for special attention and dedication.

According to our <u>research findings</u>, more than half of the directors in Asia say at least one member of their board must be replaced. Amongst the reasons cited are inadequate skills, negatively impacting board dynamics, not contributing to the discussion, not coming prepared for meetings and not wanting to challenge the management.

Indeed, there is a certain comfort in familiarity. That is why boards tend to appoint someone they know or are used to working with. However, this approach no longer works as the new evolving business landscape requires diverse perspectives to help the organisations identify and manage both risks and opportunities effectively. Board refreshment through a periodic renewal of members allows boards to bring in new talents with cutting-edge expertise and ensure they as a group retain the ability to keep pace with the speed of change, challenge orthodox thinking and provide effective guidance to the management. Appointing someone entirely new has its risks but we at ICDM try to significantly minimise the uncertainty by taking a strategic and competency-based as well as behaviourialbased approach for the nominations of new board members.

#### ONE-STOP CENTRE

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ICDM is the only institute of directors in the region that offers a holistic director sourcing and placement service with a comprehensive directors' registry to fulfil the need of boards across all industries.

#### SOURCE FOR THE RIGHT CANDIDATE

We provide an end-to-end non-executive director sourcing service covering a diverse range of professional skills, business experience, gender, ethnicity, age, geography and stewardship style.

#### FRESH TALENTS

Apart from seasoned directors, ICDM's pipeline of candidates also includes up-andcoming board-ready talents to help refresh the pool of directors in the market.



#### BRINGING THE TALENT TO YOU

Just like the human capital strategy of any organisation, board composition needs to be specially curated and succession planning needs to be long-term too. We provide advisory services for the board's long-term talent strategy plan.

#### INDEPENDENT VALIDATION

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Using our robust screening framework that provides diverse perspectives and insights, boards can make objective appointment decisions in the best interests of the company.

#### AN EXPANDING TALENT NETWORK

ICDM's expanding network of talents from around the region is poised to support a greater diversity of thought and ensure our clients have access to the most qualified candidates.

#### Who are the Candidates?

All <u>directorship opportunities</u> through our <u>Director Sourcing</u> services will be advertised on the ICDM portal (for members only) as well as on the ICDM Website (for non-members and members) for potential candidates to apply.

We will search for potential candidates for the board sourcing request from our ICDM Directors Registry and through our network of partners and sources to provide a wider pool of candidates from Malaysia as well as abroad depending on your needs. Priority will be given to those in the ICDM Directors Registry. ICDM Directors Registry comprises of ICDM Fellows, ICDM Members and Board-Ready Affiliates. Board-Ready Affiliates are Affiliate Members who have gone through the Affiliate Screening process and are found to be 'Board Ready' by volunteer screeners consisting of ICDM Fellow members.

For those who are yet to be 'Board-Ready', ICDM will recommend actions to be taken to close any gaps identified in getting them to be board-ready based on the comments and suggestions given by their respective screeners. These can be varied, ranging from attending specific programmes by ICDM, character building, gaining more experience, etc. "I am happy to note that ICDM does not just rely on the CV submitted but requires its members (Affiliates) to undergo intensive assessment & screening tests conducted by independent & experienced assessors (directors). This is evidence of its professionalism and independence, with a wellmanaged pool of high-quality director talents (aspiring)."

#### **An ICDM Board-Ready Affiliate**



"Good quality director candidates. Strong network. Professionally managed recruitment process leading up to appointment. Quick turnaround."

An ICDM Corporate Member, A Listed FMCG Board Placement

ICDM Directors Registry	Tot	tal	Female	Male
Fellow	15%	57	21%	79%
Member	74%	279	32%	68%
Board-Ready Affiliate	11%	42	57%	43%
<b>2020</b> (up to 31 May)	100%	378	33%	67%
2019	100%	283	34%	66%

# **Knowledge Sharing**

#### Pulse of excellence in governance & board leadership

In terms of knowledge sharing, research and advocacy, ICDM works with credible partners in their fields of expertise and offer our members exclusive access to world-class professional insights through research, interviews, surveys, talks, dialogues, articles and board tools. We also aim to establish a credible voice to engage in discussions on behalf of members on a wide variety of matters pertaining to the advancement of directors and boards.

#### **RESOURCE CENTRE**

To be the resource centre, providing relevant tools, information and technical assistance to support directors on boardroom governance and beyond, across all industries.

#### **VOICE OF DIRECTORS**

To be the voice of directors and pursue advocacy on important issues that affect the interests of directors through related agencies, regulators and the government.

#### **RELEVANT & IMPACTFUL RESEARCH**

To undertake relevant and impactful research on governance with the purpose of further enhancing board effectiveness in Malaysia and regionally. Online Knowledge Hub

Articles, Interviews & Videos

**Reports & Newsletter** 

Board Tools

Advocacy & Policy Dialogues

Thought Leadership

Independent Directors Network

Subject Matter Experts

Joint Research

Case Studies

Guides & Factsheets

International Directors Summit



executive summaries for our PowerTalk sessions, highlighting the issues discussed and key actions to be taken by board leaders moving

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# Behind the Scenes

"Coming together is a beginning. Keeping together is progress. Working together is success."

Henry Ford

## **Our Board**

ICDM Directors	Appointment Date	Board Committee		
		Membership	Audit	NRC
Tan Sri Zarinah Anwar	28 March 2018			
Dato' Abdul Aziz Abdul Bakar	19 July 2017			х
Salleh Hassan	19 July 2017	x		х
Dato' Azmi Mohd Ali	5 September 2017	x		
Sarena Cheah	5 September 2017		х	
Dato' Seri Johan Raslan	8 January 2018		х	х
Maheswari Kanniah	15 May 2020		х	

The Board's primary focus is to set the strategy, vision and mission of ICDM and determine the organisation structure that can support its goals and governance framework. The President/CEO reports to the Board on all strategic, financial and headline operational matters.

#### Audit Committee

Oversight over internal control & risk management framework, external/internal auditor functions, the Speak Up Policy & Procedures, as well as, review of financial statements & reporting.

#### Nomination & Remuneration Committee

Oversight on overall human resource strategy & policy, the selection/nomination process and remuneration packages of Directors and senior management.

#### **Membership Committee**

Oversight over membership affairs and review & approval of individual and corporate membership applicants.

#### Membership Disciplinary Committee

Investigates any complaints on members and imposes sanctions as prescribed under the ICDM By-Laws.

#### **Governance Documents**

The Governance of the Institute of Corporate Directors Malaysia is founded on the ICDM Constitution and By-Laws.

#### ICDM Governance documents as stated on our website:

- ICDM Constitution
- 100110011001100110
- ICDM By-Laws
- ICDM Code of Conduct
- ICDM Privacy Policy
- ICDM Website / Portal Terms of Use
- ICDM Procurement Policy
- ICDM Board Charter
- ICDM Audit Committee Terms of Reference (TOR)
- ICDM Nomination & Remuneration Committee TOR
- ICDM Membership Committee TOR
- ICDM Membership Disciplinary Committee TOR

We are also in the midst of setting up a Learning & Development Advisory Council to provide further guidance for our programmes and services. The advisory council may consist of some of our Board members as well as external experts.

#### **Our Board Profile**

#### Tan Sri Zarinah Anwar ICDM(F)

Tan Sri Zarinah brings with her legal, corporate and regulatory experience from the more than 40 years spent in the corporate sector and public service. She is the former Chairman of the Securities Commission Malaysia, a position she held for six years until her retirement in March 2012. As an advocate of gender diversity, Tan Sri Zarinah is a Founding Chairman of the 30% Club, Malaysia, a business campaign to help drive higher women representation in leadership positions and on corporate boards.

#### Dato' Abdul Aziz Abdul Bakar ICDM(F)

Dato' Aziz brings with him decades of experience in business, corporate and Human Capital Development. He currently sits on the boards of three listed financial institutions. An advocate of gender diversity, Dato' Aziz is a co-founder of the 30% Club, Malaysia.

#### Salleh Hassan ICDM(F)

Salleh Hassan brings with him years of experience in corporate governance and professional education. He is currently the Director of Professional Standards & Qualifications with the Securities Industry Development Corporation. He oversees the initiatives and activities that lead towards strengthening the competency and capacity of professionals in the Malaysian capital market via the industry-wide competency framework (ICF), certification and qualification.

#### Dato' Azmi Mohd Ali ICDM(F)

Dato' Azmi brings with him over 35 years of experience in corporate and commercial law with expertise in the areas of mergers and acquisitions, joint ventures, cross-border transactions, project finance, privatisation, energy, oil and gas and foreign investments. He currently sits on the board of a listed company and a public company (and had sat on 5 listed companies before), a public university, a global network body of lawyers and being a member of the Bursa Malaysia Appeals Committee. He is the Executive Senior Partner of a law firm of 83 lawyers.

#### Sarena Cheah ICDM(F)

Sarena's professional milestones span across internal audit, corporate finance, sales & marketing, and strategy & business development since 1995 in one of Malaysia's largest public listed conglomerates - the Sunway Group. She is currently the Managing Director of the Property Development Division of Sunway Group and has been since 2015. She also serves as a member of the Employees' Share Option Scheme Committee. Sarena is also a member of the REIT manager for Sunway Real Estate Investment Trust.

#### Dato' Seri Johan Raslan ICDM(F)

Dato' Seri Johan has over 35 years' experience in auditing, accounting, business advisory and corporate governance. He is currently a director of two listed multinational companies in Malaysia, as well as one large unlisted company in Singapore. He has been involved in Corporate Governance issues since 2000, when he assisted the Securities Commission with the roll-out of the first Malaysian Code on Corporate Governance.

#### Maheswari Kanniah ICDM(F)

Maheswari brings with her more than 19 years of experience in compliance, regulatory, governance, ethics, fraud investigation and risk management functions from the commercial banking, investment banking, futures, securities, asset management and private equity industries. She also has more than 23 years of experience in company secretarial functions for a listed company. She is currently the Executive Director and Group Chief Regulatory and Compliance Officer of Kenanga Investment Bank Berhad.

From Left to Right Top row: Tan Sri Zarinah Anwar; Dato' Abdul Aziz Abdul Bakar; Salleh Hassan Second row: Dato' Azmi Mohd Ali; Sarena Cheah; Dato' Seri Johan Raslan; Maheswari Kanniah



## The Team

#### A total of 23 staff from diverse backgrounds & expertise



Tailor a Bespoke Programme that drives specific results. Email Jackie.

Meet your MCCG needs with a candid and objective-driven Board & Director Effectiveness Evaluation. Email Haniza.

Sourcing of your Independent Non-Executive Directors stops here. Email <u>Diana</u>. ICDM membership supports your directorship journey and board needs. Email <u>Zafril</u>.

Voice your burning issues and key challenges faced by Boards. Email <u>Vivian</u>.





#### **BE AN EFFECTIVE BOARD**

Talk to us about board evaluation



#### **UPSKILL · MOVE UP**

Join the ICDM Membership and explore our range of transformative training programmes.

#### What will Asian Boards Look Like in the Future?

BOLD 3: FUTURE-FLUENT BOARD LEADERSHIP IN ASIA A research study by Center for Creative Leadership, created in partnership with ICDM Diversity Of Nationalities More Independence Increased Meetings To Go Virtual Focus on Strategy Shorter Board Tenures More Demanding Shareholders Smaller Boards Younger Boards More Gender Diversity Talent to Take Centre-stage From Hindsight to Foresight Incremental Regulation  $\gg$ 



Connect with us on social media

# Your feedback matters

We value your feedback on our strategy, performance and reporting. This will help us understand the value we create as well as identify and prioritise areas for improvement.

If there are questions you need answered, please send them to us too. Your feedback, thoughts and questions will be used as part of our research and form the basis for our future programmes and initiatives. You are also most welcome to contribute your expertise and time to the director community. We look forward to embarking on this new journey of 'rebuilding' with you.

Email info@icdm.com.my Homepage www.icdm.com.my Linkedin www.linkedin.com/company/icdm-malaysia Twitter www.twitter.com/icdmalaysia

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